



Etobicoke General is TRANSFORMING!



With Etobicoke General's first major expansion moving steadily ahead, excitement is building!

Construction on the new four-storey Patient Tower and seven-storey Etobicoke Wellness Centre is in full swing, with both buildings on schedule to open to the public by next year.

The patient tower will be ready for patients early next year and the Etobicoke Wellness Centre is slated to open this fall.

Construction on the tower is on track with the structure and exterior finishes near completion and progress being made on the interior, adding approximately 250,000 square feet of space for new and expanded departments.

The exterior of the Etobicoke Wellness Centre is now complete with interior work underway. When completed, it will replace the site's aging, existing medical office building with more than twice the square footage of contemporary medical space, including physicians' offices, outpatient clinics, diagnostic imaging and a new 30-station satellite dialysis program.

For the latest news on Etobicoke General's transformation, visit the 'Etobicoke Redevelopment' section at www.williamoslerhs.ca and view our Etobicoke General webcam.



Osler's Emergency Departments (ED) and Urgent Care Centre (UCC) continue to face higher than normal patient volumes, including an astounding 928 combined visits on Family Day alone – a record high for Osler sites.

Physicians and staff are committed to providing high-quality care to the community and have significantly reduced patient wait times at Osler's two ED sites.

Etobicoke General, a community hospital with an ED designed to see 30,000 patients a year and now seeing 80,000 visits a year, reduced patient wait time to see a physician to less than one hour – well below the provincial average.

Osler recognized by Cancer Care Ontario for expediting cancer diagnoses

William Osler Health System (Osler) has been recognized by Cancer Care Ontario and the Mississauga Halton Central West Regional Cancer Program for achievements within its Ontario Breast Screening Program at Etobicoke General Hospital.

This program was acknowledged as a top performer in the province for accelerating patient care from breast cancer screening to diagnosis. Patients with abnormal breast screen results requiring a tissue biopsy at Etobicoke General receive their diagnosis within seven weeks, which is better than the provincial average.

Osler has also been acknowledged for exceeding the provincial annual wait time improvement target by more than 10 per cent for patients undergoing a potential lung cancer diagnosis. Patients referred to Osler's Lung Diagnostic Assessment Program had their diagnosis confirmed or ruled out within 28 days.



Making a difference at home and beyond: Osler completes fourth Global Health Tour

In February, Osler set out on its fourth international mission as part of the Sun Life Financial Osler Global Health Program, visiting India and Pakistan. Split for the first time into two teams, Osler clinical and non-clinical staff connected with local health organizations to better understand health care in these regions, delivered training and education, and identified research opportunities to help improve the care delivered to this community.

To learn more about this work through the teams' blog postings, visit www.williamoslerhs.ca

Knowledge is the best medicine

Imagine coming to the emergency department and being unable to speak because of an illness or accident.

Having an up-to-date record of your medications available for your emergency physician and nurses can help promote safer care. This list is part of a process called Medication Reconciliation (MedRec), and it helps health care providers ensure a patient's medication information is accurate and shared at each point of care.

Patients and their families have an important role in MedRec:

- Make a list of current medications, with dosing instructions and keep it in your wallet, purse or save it in your smartphone.
- Bring the list with you every time you visit a health care provider.



Osler Physician wins Governor General Award

Dr. Naheed Dosani, Palliative Care Physician at Osler receives the Meritorious Service Cross from Governor General Julie Payette for his work as founder and team lead of the Toronto-based *Palliative Education and Care for the Homeless* (PEACH).

JOIN THE CONVERSATION!

Osler is seeking community input on five-year Strategic Plan

Next month, thousands of households across the community will be invited to participate in a **Telephone Town Hall** about health care in the community. Participants will also be asked to provide input into Osler's future directions.

Wednesday, April 25, 2018
7:00 p.m. to 8:00 p.m.

Anyone can take part!

Call (905) 494-2120 ext. 50200 or email teletownhall@williamoslerhs.ca with your phone number

Stay informed about the latest news at Osler

Sign up for *Inside Osler*, the hospital's electronic newsletter.



Sign up by email today:

publicrelations@williamoslerhs.ca



UPCOMING *Events*

Saturday, April 7, 2018

2018 Holi Gala

Pearson Convention Center, Brampton

Sunday, June 10, 2018

Walk 'n Roll Fest for Healthy Families

Woodbine Racetrack, Toronto

For more information, please visit

oslerfoundation.org