



Etobicoke General construction well underway!

Construction is moving steadily ahead on Etobicoke General Hospital's new patient tower and new Ancillary Services Building (ASB), with both buildings on schedule to open to the public next year.

The structure of the patient tower is about 75 per cent complete. It will add about 250,000 square feet of space for new and expanded departments, such as a larger, state-of-the-art

emergency department, new intensive and critical care units, a new cardio-respiratory and electro-diagnostics unit, and expanded women's and children's care.

Construction on the ASB is also on track with the structure about 85 per cent complete. When ready, the building will be seven-storied and have more than twice the square footage compared to the existing medical office space. It will be home to physicians' offices,

classrooms, a 36-station satellite dialysis program and other outpatient programs and services.

For a real-time look at the construction progress – anytime and from anywhere – visit Osler's website and the 'Etobicoke Redevelopment' section for a view from the Etobicoke General webcam!

For the latest news on Etobicoke General's redevelopment, visit www.williamoslerhs.ca.



Back (l-r): Robert Varga, VP, Corporate Services, Central West CCAC; Karyn Lumsden, VP, Patient Care Services, Quality and Safety, Central West CCAC; Dr. Martin Chasen, Medical Director, Palliative Care, Osler and Clinical Lead, Central West Palliative Care Network.
Front (l-r): Dr. Michael Gagnon, Medical Lead, Central West Palliative Care Network; Trudy Mulder-Hall, Advanced Practice Nurse, Central West CCAC; Margaret Paan, Director, Central West Palliative Care Network; Rita Khamis, Data Coordinator, Central West Palliative Care Network.

Central West CCAC recognized at the Central West LHIN's inaugural Quality Awards

Earlier this year, the Central West Community Care Access Centre (CCAC) was honoured for its innovative Palliative Patient Early Identification Program at the Central West LHIN's inaugural Quality Awards.

The Quality Awards shine a spotlight on quality and excellence by celebrating the innovative achievements of local teams as they focus on putting patients at the centre of the health care system.

The Palliative Patient Early Identification Program was selected as a winner from

17 award submissions from health care organizations across the Central West region. The program focused on identifying patients with palliative care needs earlier in their illnesses, giving them access to well-coordinated, high quality palliative care sooner and improving their quality of life. The project was a partnership between the Central West CCAC and the Central West Palliative Care Network, with support from Osler, Health Links leadership, Dufferin County Paramedic Service, local primary care teams, and the IDEAS leadership program.



Osler making a difference at home and beyond with completion of third Global Health tour

From March 23 to April 8, 2017, Osler embarked on its third international mission as part of the **Sun Life Financial Osler Global Health Program (Global Health Program)**, and visited India and Pakistan to engage local organizations through training and education initiatives, learn more about health care in the region, and identify research opportunities that will enhance the delivery of health care services in the local community and beyond.

Throughout the 17-day mission, an eight-member team of clinical and non-clinical staff visited a number of locations in India.

This year the Global Health Program also expanded to Pakistan and explored specific partnership opportunities with ChildLife Foundation – a non-profit organization that provides free paediatric emergency care, primary and preventative care in the slums of Karachi. **To learn more, visit www.williamoslerhs.ca.**

Pictured above (l-r): Susan deRyk, Joint Vice President, Service Quality and Community Relations – Senior Leadership Team Representative and Tour Lead; Dr. Kamil Haider, Emergency Medicine Physician; Carrie Woodcock, Mental Health and Addictions Counsellor; Dr. Amlan Das, Adult Psychiatrist; Sundeeep Hans, Diversity Projects Coordinator – Tour Coordinator; Dr. Leili Pede, Family and Emergency Medicine Physician; Parul Giare, Acute Mental Health Nurse; Amarjit Dhillon, Emergency Medicine Registered Nurse.

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William Osler Health System

Etobicoke General's Emergency Department provides patient care with shortest wait times in Ontario

Although Etobicoke General Hospital's Emergency Department (ED) was designed to see **30,000 patients a year, it currently sees more than double the patient volume.**

In March 2015, 90 per cent of patients were seen by a physician in approximately 2.5 hours from the time they were triaged. Today, about two years later, they are seen within an hour, making the ED at Etobicoke General the quickest in the province for patients being seen by a physician.

This accomplishment can be attributed to the dedicated physicians, staff and volunteers, as well as several processes implemented in the ED. These include: using a real-time dashboard to track patients' time to initial assessment by a physician, their length of stay and results, redesigning flow of patients in the Ambulatory Treatment Centre, using Physician Navigators to increase departmental efficiency, and

introducing a new initiative called Physician-in-Triage shift through which physicians treat and discharge patients in triage who do not require extensive investigations.

UPCOMING *Events*

April 30, 2017

Balance Bum Run

Queen's Park (south side of Legislative buildings)
Toronto

June 4, 2017

Walk 'n Roll Fest for Healthy Kids

Woodbine Racetrack, 555 Rexdale Blvd., Toronto

For more information, please visit **oslerfoundation.org**

OSLER PARTICIPATES IN Canadian Alliance Study for Healthy Hearts and Minds

Osler's Research and Innovation program has collaborated with McMaster University to study the factors that promote healthy hearts and minds amongst South Asians.

The collaborative research project is part of the Canadian Alliance Study for Healthy Hearts and Minds, which aims to better understand the role of various factors on individuals including societal structure, activity, nutrition, social and tobacco environments, and access to health services.

This study is being carried out across Canada targeting almost 10,000 people with 1,000 of them being of South Asian origin. Osler successfully completed its commitment to the study by recruiting nearly 200 South Asian people to complete a variety of questionnaires and MRI testing. Once complete, the findings from the study will provide more insights about the different factors that contribute to cardiovascular disease amongst South Asians in the community.